

Curthbert Zziwa

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Objective

A hardworking and versatile professional with extensive experience in operations management, security, sales, and driving. Skilled in physical labor, teamwork, and maintaining a safe work environment. Looking to leverage my background in various roles and my mechanical engineering training to secure a position in general labor within a warehouse or construction setting.

Skills

- Strong knowledge of warehouse and construction safety protocols
 - Physically fit and able to handle heavy lifting and extended periods of physical labor
 - Proficient in operating hand tools and basic mechanical equipment
 - Team collaboration and effective communication skills
 - Forklift operation and material handling (if certified or applicable)
 - Time management and multitasking in fast-paced environments
 - Ability to follow instructions and adapt to changing tasks
 - Basic knowledge of mechanical systems and repairs
 - Security and surveillance skills from prior security guard experience
 - Strong problem-solving abilities and attention to detail
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Work Experience**Operations Manager**

Wim Services – January 2021 to April 2024

- Managed day-to-day operations, overseeing staff and ensuring smooth workflow in warehouse and logistics functions.
- Supervised labor teams to ensure tasks were completed efficiently and according to safety standards.
- Coordinated deliveries, shipments, and inventory management to maintain seamless operations.
- Ensured compliance with health and safety regulations in all aspects of warehouse management.
- Troubleshoot issues related to equipment, logistics, and personnel, ensuring smooth operation.

Owner & Manager

Darlington Phones and Accessories – December 2019 to November 2020

- Ran the business by overseeing inventory management, customer service, and staff coordination.
- Managed the sales of phones, accessories, and electronics, providing excellent customer service and product knowledge.
- Handled financial responsibilities, including budgeting, sales tracking, and vendor negotiations.

Security Guard

Triple Canopy (Afghanistan, NATO Forces) – April 2017 to October 2019

- Provided high-level security services for NATO personnel, ensuring the safety of staff and facilities.
- Monitored and controlled access to restricted areas, maintaining strict adherence to security protocols.
- Conducted routine patrols, inspections, and surveillance to detect and deter potential threats.
- Worked effectively under pressure in high-risk environments, demonstrating reliability and discipline.

Driver

Jack and Jill Nursery and Primary School – October 2013 to April 2017

- Safely transported children to and from school, ensuring adherence to traffic regulations.
- Conducted vehicle maintenance checks to ensure safety and reliability of school transport.
- Assisted with administrative tasks and coordinated transport schedules with school management.

Salesperson

Dacons Hardware – December 2011 to December 2013

- Assisted customers in selecting hardware tools, materials, and equipment for construction projects.
- Managed inventory, restocking supplies, and ensuring the store was well-organized.
- Provided excellent customer service, answering inquiries and providing product recommendations.

Security Guard

Triple Canopy (Iraq, Basra) – September 2010 to November 2011

- Conducted surveillance and security patrols, safeguarding personnel and infrastructure.
- Monitored security systems and performed routine checks to maintain a secure environment.
- Acted swiftly and effectively in emergency situations, maintaining calm under pressure.

Salesperson

Omega Autoparts – February 2007 to September 2010

- Sold auto parts and accessories to customers, providing expert advice on product selection.
- Managed store inventory and ensured stock levels were maintained.
- Assisted with the arrangement and display of products in the store.

Education

Certificate in Mechanical Engineering

Kyambogo Technical Institute – 2007 to 2008

- Basic mechanical skills, including knowledge of tools and repair techniques.

High School Diploma

Kasubi Secondary School – 2005 to 2006