# **ITA EKANEM**

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## **SUMMARY**

Looking for a job in security, customer service, welding, house construction or general labourer.

## **SKILLS AND QUALIFICATIONS**

• Licensed Security Guard

Customer service

Payment collections

Arc Welding pipe and plate

Wiring homes

#### **WORK EXPERIENCE**

Billing Meter Manager, Port Harcourt Electricity Distribution Company, Nigeria	2013 – 2023
<ul> <li>Made sure to service the customer diligently with electricity</li> </ul>	
<ul> <li>Read companies' meters, statistical meter</li> </ul>	
<ul> <li>Coordinated the bulk billings and distributors</li> </ul>	
<ul> <li>Encouraged customers to pay their bills on time</li> </ul>	
Billing Meter Clerk, Power Holding Company of Nigeria Limited, Nigeria	2007 - 2013
Read individual customer's meters	
<ul> <li>Distributed Bills and reported customer problems to the management</li> </ul>	
Meter Reader, National Electricity Power Authority, Nigeria,	2005 - 2007
<ul> <li>Read individual customer's meters, about 2000 customers every month</li> </ul>	
<ul> <li>Distributed Bills and reportedcustomer's problems to the company</li> </ul>	

### **EDUCATION**

Private Security and Investigative Services Act 2005	April 2024	
Emergency First Aid with CPR/AED Level C, WSIB Ontario	March 2024	
Food Handler Certification Program, HWDSB,	March 2024	
Skilled Trades Assessment for Welders, NGen, Hamilton, ON	February 2024	
Health & Safety Awareness Training (OHSA) Ontario Workers, Workplace Safety	February	2024
& Prevention Services, Hamilton, ON		
Worker Health & Safety Awareness, WHSC, Hamilton, ON	January 2024	
Globally Harmonized WHMIS, WHSC, Hamilton, ON	January 2024	
Bachelor of Agriculture (Agric-Economic and Extension) University of Uyo, Nigeria	2002	
Electrical, Federal Ministry of Employment Labour & Productivity Trade Test, Nigeria	1990	
Welding Training, Ajaokuta Steel Russian Training Institute, Nigeria	1985	
Electrical Installation, Nigeria,	19	985