

HENRY ZAKARIA OSORO NYAMARI

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OBJECTIVE

Reliable housekeeping professional with skills in communication, problem solving and negotiation. Puts in high effort when performing maintenance duties and interact cordially with staff and customers. Knowledge on a variety of cleaning products and utilizes efficient methods to get the job. Dedicated to providing exceptional atmosphere for customers and guests.

EXPERIENCE

Jan 2016- Dec 2019

**HOUSE KEEPING /ROOM ATTENDANT
GEVORA HOTEL, DUBAI**

- Enters and prepare the room for cleaning.
- Makes bed.
- Dusts the room and furniture.
- Cleans the closet.
- Vacuum and mop all floors.
- Checks and secures the room.
- Cleans the bathroom.
- Replenishes guestroom and bath room.
- Checking guests in and out.
- Making reservations.

Feb 2020 - march2019

**HOUSE KEEPING/ ROOM ATTENDANT
THE HILTON HOTEL, NAIROBI**

- Remove and place dumpster and replace liners.
- Clean and disinfect and polish kitchen and bathroom fixtures and appliances.
- Vacuum carpeting area rugs, draperies and upholstered furniture
- Sweep, mop, wash and polish floors.
- Ensure all maintenance and safety hazard are promptly reported to the supervisor/manager to minimize hazard risk.
- Clean room according to sandman hotels standard.
- Clean sink and fixtures and restock all terry, soap, glasses, comment cards coffee and other amenities.
- Assigning rooms to guests.
- Welcoming guests upon arrival.

JAN 2024 – APRIL 2024

**HOUSE KEEPING/ROOM ATTENDANT
RAMADA PLAZA BY WYNDHAM, NIAGARA FALLS,
CANADA**

- Dusts the room and furniture.
- Vacuum and mop all floors.
- Checks and secure the room.
- Checking guests in and out.
- Laundry and more.

I also attained CPR course and attained a certificate

EDUCATION

1989-1991	Marathwada University (India) Bachelor of commerce
1996-1997	Kenyatta University (Kenya) Diploma in education arts

SKILLS

- Relationship building.
- Planning and strategies.
- Mult-tasking.
- Excellent attention to detail.
- Dependability.
- Value and ethics.
- Clerical guest service.
- Problem solving.
- Time management.
- Communication skills.
- Team player.
- Night auditing.
- Record keeping.

References available upon request.